

# APPLY FOR SRSS WITH AMES AUSTRALIA



## Are you or someone you know:

- seeking asylum in Australia
- in financial hardship
- not currently in Status Resolution Support Services?

**AMES Australia** can provide assistance to people seeking to engage with Status Resolution Support Services (SRSS).

The SRSS program provides support to people living in the community while they seek to resolve their protection visa status with the Department of Home Affairs. The SRSS program may be able to provide:

- Living Allowance payments through DHS
- Case management and assistance to access physical and mental health care, including Torture & Trauma counselling, family and community services.

Our Case Managers will meet directly with people to explain eligibility for SRSS, help collect documents, prepare an application and submit to Home Affairs for approval.

As Home Affairs have final approval, please note that submitting a referral to AMES Australia is not a guarantee of acceptance in to SRSS nor is AMES Australia able to act as a crisis response service.

## Referral

External agencies - Complete the Interagency Referral Form, note Reason for Referral as 'SRSS Application' and send to [srssreferrals@ames.net.au](mailto:srssreferrals@ames.net.au)

People in community - Call or drop into our AMES Australia offices and request to speak with a SRSS Duty Worker or Team Leader.

- Noble Park –  
60 Douglas Street, Noble Park  
03 8558 8800
- Footscray –  
289 Barkly Street, Footscray  
03 9680 0177
- Dallas –  
61 Riggall Street, Dallas  
03 9302 6300